

## YOUR RETURN FORM

Products must be returned within 14 days of receipt in order to qualify for a refund. The returns must be registered via <https://distriparcel.nl>. Via this link you can buy your return label which has to be attached to your return-parcel. If you prefer to exchange your item, please return the item(s) and place a new order online.

SKU	REASON CODE *

\* Reason code

- 1 - Looks different to image on website
- 2 - Ordered several sizes / styles
- 3 - Delivered too late
- 4 - Poor quality / faulty

5 - Too small / big

- 6 - The style doesn't suit me
- 7 - Incorrect item received
- 8 - Parcel damaged on arrival
- 9 - Other, please specify

### CHECKLIST

- The products must be returned in its original and undamaged packaging.
- The products must be unworn and accompanied by its original tags.
- The return parcel must be provided with this completed Return Form.

**If the returned products do not meet these requirements they will not be accepted and will be sent back to you.**

**Returns are processed within 8 days of receipt. Please note it may take up to 5 days for the refund booking to appear on your bank account.**

TIP:

Always return your package via our return system <https://distriparcel.nl>

If you wish to choose a shipping method yourself please note that Mason Garments is not liable for loss or delay of these packages.

Returns, including the fully completed Return Form, can be send to the following address:

*Distriweb B.V.*

*Portsmuiden 94*

*1046 AM Amsterdam*

*The Netherlands*